

Schmidt u. Bender GmbH & Co. KG Optische Geräte
Service Department
Am Großacker 42
35444 Biebertal
Germany

NOTE: Please complete the form
and include it with your riflescope.

Please send the riflescope by
insured shipping only.

REPAIR COVERING LETTER

Your contact details

First name¹ _____ last name¹ _____
Street, House No.¹ _____
Postal/ZIP code¹ _____ City¹ _____
Country¹ _____
Telephone _____ EMail¹ _____
Customer number² _____
☐ Return to this address

Your local dealer

Company _____
Street, House No. _____
Postal/ZIP code _____ City _____
Country _____
Telephone _____ EMail _____
Customer number² _____
☐ Return to this address

Product details

Product name _____
Serial No.³ _____

¹ These fields are required.

² If known

³ You will find the serial number on the bottom of the ocular head, on the left side of your elevation turret or on your Riflescope Card.

What has to be done?

☐ Retrofit	☐ Turrets	☐ Install BDC (Bullet Drop Compensation)	☐ Elevation
		☐ Other turrets _____	
		☐ Change adjustment (click value, turret rotation cw/ccw)	
	☐ Reticle	☐ Non-illuminated to illuminated reticle	from _____ to _____
		☐ Exchange illuminated reticle	from _____ to _____
		☐ Exchange non-illuminated reticle	from _____ to _____
	☐ Others	_____	
☐ Repair	☐ Particles inside		
	☐ Moisture inside		
	☐ Adjustment	☐ Parallax adjusted/readjusted	
		☐ Diopter adjustment defective	
		☐ Magnification adjustment defective	
	☐ Reticle defective		
	☐ Illumination defective		
	☐ Reticle Adjustment	☐ Elevation defective	
		☐ Windage defective	
	☐ Other defects	_____	
☐ Service	☐ Inspection (<i>Reticle adjustment, Parallax adjustment, Magnification adjustment, Check diopter adjustment, disassemble riflescope for cleaning and new grease, exchange of o-rings</i>)		
	☐ Shockproofness checked		
	☐ Image jump checked		
	☐ Illumination personalised programming		
	☐ Complete check (<i>Shockproofness, parallax adjustment, diopter adjustment, BDC</i>)		

Supplementary description

☐ Please return the <u>packaging I sent in</u> ⁴	OR	☐ Please send me new, sustainable packaging ⁴
☐ I ask for warranty repair, a copy of the invoice is enclosed ⁵		

Upon receipt of your riflescope, a failure analysis will be performed. If it is determined during this process that the defect is not covered by our warranty, we will contact you with a cost estimate.

City, Date _____

Signature _____

⁴ If you do not select either of the two options, you will automatically receive a new, sustainable package.

⁵ This document is required to check whether your product is still under warranty and can be repaired under warranty.
We accept no liability or responsibility for enclosed accessories.